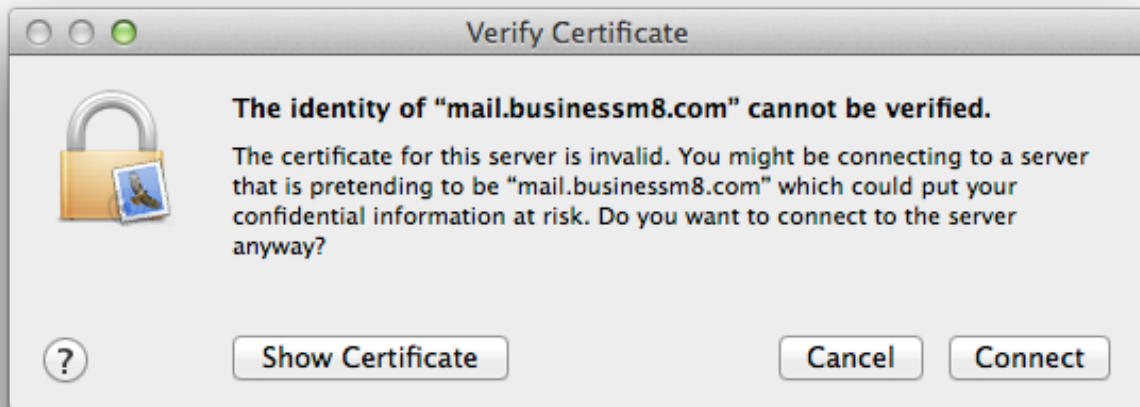


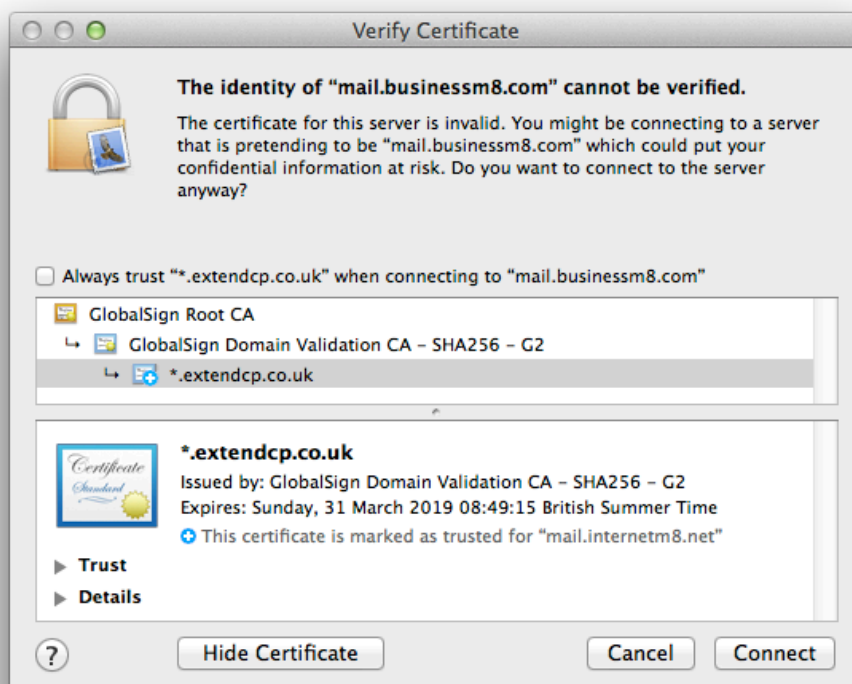
Verify Certificate Warnings

When accessing your email or when setting up an email account on your computer for a domain hosted by us you may see a warning similar to this one:

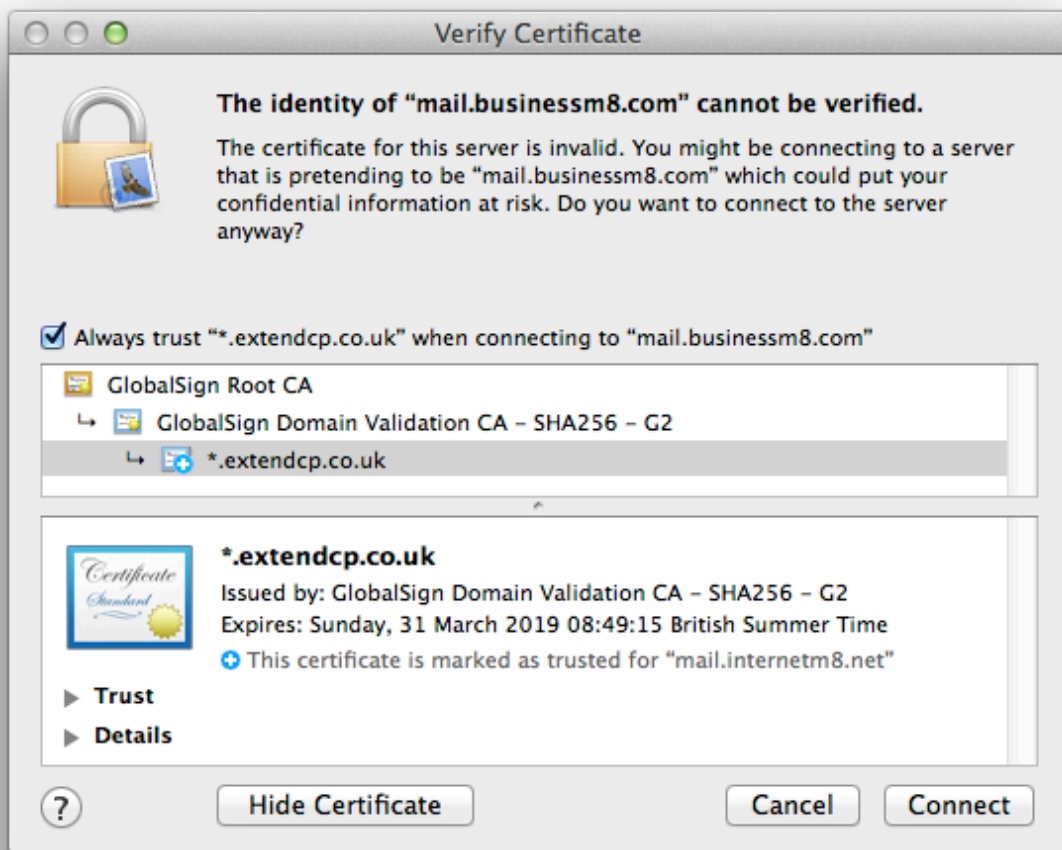


There is no cause for concern as the domain that the server is trying to identify ('extendcp.co.uk') is the generic one that InternetM8 uses for all customers that have not purchased their own Security Certificates.

Please click on the "Show Certificate" button which will bring up this window:



Click on the check box next to the words "Always trust ... ":



Then click to 'accept' the instruction - in the case illustrated it's the "Connect" button. This tells your computer that it is 'OK' to accept this certificate for your domain.

A video illustrating this sequence is available on our website here:

<http://www.internetm8.net/customer-tools/frequently-asked-questions.html>