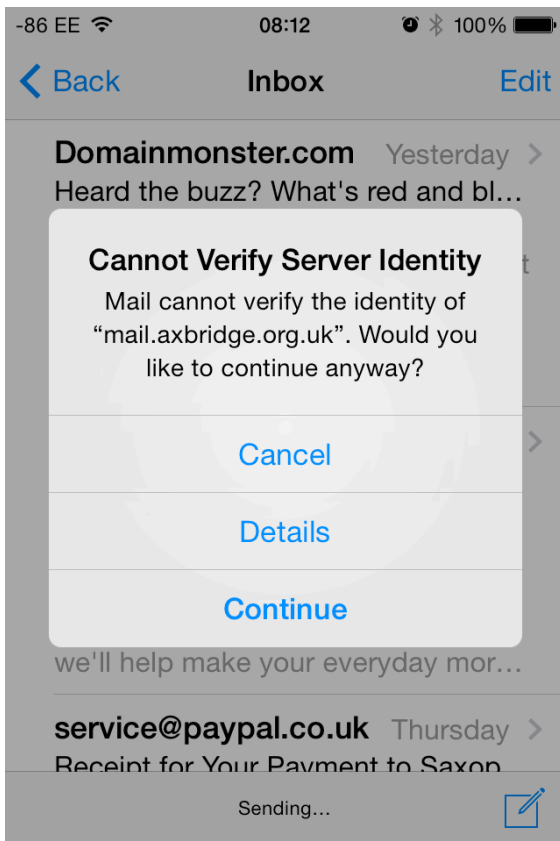


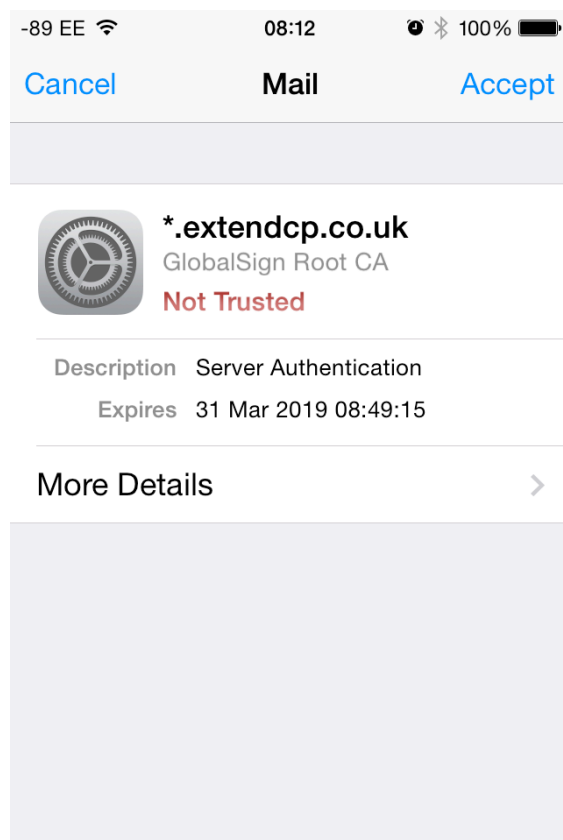
Verify Certificate Warnings

When accessing your email or when setting up an email account on your smartphone for a domain hosted by us you may see a warning similar to this one:



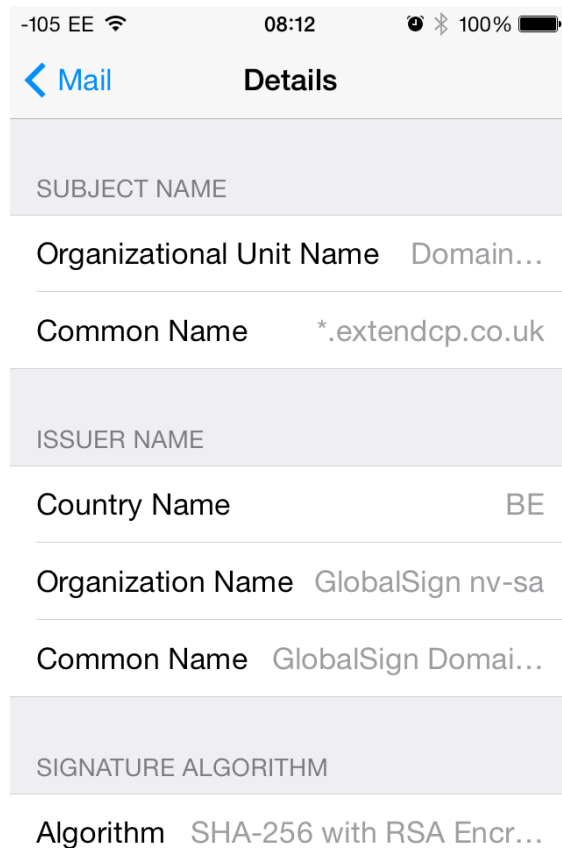
There is no cause for concern as the domain that the server is trying to identify ('extendcp.co.uk') is the generic one that InternetM8 uses for all customers that have not purchased their own Security Certificates.

Please click on the "Details" button which will bring up this window:



as you can see the domain 'extendcp.co.uk' is identified ...

If you wish to look at the 'More Details' link which will bring up this screen:



This shows that this is a valid certificate issued by 'Global Sign'. Close this screen and to accept the Certificate all you need to do is to click on the "Accept" link.

This tells your smartphone that it is 'OK' to accept this certificate for your domain.

A video illustrating this sequence is available on our website here:

<http://www.internetm8.net/customer-tools/frequently-asked-questions.html>